

I've had internet service through close to 10 different internet service providers over the past 8 years, and every independent internet service provider has consistently provided better service and support than major internet service providers. As high speed internet providers grow with the increasing demand of the consumers in the United States, support and service will become more problematic as large companies attempt to increase profits as much as possible. I feel that high speed internet is already fairly expensive, with control in the hands of only a few companies I can only expect it will increase rather than stay consistent or decrease. So, in closing, I prefer independent service providers because of pricing, service, support, and because the customer is the reason they're in business. Thanks,
- David Rutan